

Telecommunications Carriers  
**AUTHORIZED UTILITY REPRESENTATIVE FORM**

**CERTIFICATED COMPANY INFORMATION**

Company Name: WtTel Communications, LLC			FEIN/SSN:		
DBA/FKA:			Telephone # 919-554-7720		
Mailing Address: 150 Fayetteville St., Mall Ste 970					
City: Raleigh		State: NC		ZIP Code: 27601	
ILEC	IXC	X	CLEC	X	Wireless ETC

**REGISTERED AGENT INFORMATION**

Registered Agent: The Corporation Company		
Mailing Address: 7700 E. Arapahoe Rd, Ste 220		
City: Centennial	State: CO	ZIP Code: 80112

**As required by Commission rules and regulations**  
**Print or type company contact person and contact information for the areas listed below:**

**UTILITY REPRESENTATIVE INFORMATION**

<b>General Manager</b>		
Name: Terrance Hinkston		
Address: 100 CenturyLink Drive		
City: Monroe	State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:
<b>Emergency Contact – Non Office Hours</b>		
Name: UNICall		
Phone: 866-864-2255	Email:	Fax:
<b>Customer Relations/Complaints Rep</b>		
Name: Kandi Gaines		
Address: 555 Lake Border Drive		
City: Apopka	State: FL	ZIP Code: 32703
Phone: 407-889-6388	Email: uswpuc@lumen.com	Fax: 407-814-5749
<b>Complaints Rep for Complaint Escalation</b>		
Name: Scott Belka		
Address: 931 14th Street		
City: Denver	State: CO	ZIP Code: 80202
Phone: 720 779 8369	Email: Scott.Belka@lumen.com	Fax: 720-578-2751
<b>Customer Toll Free Contact Number: 800-201-4099</b>		
<b>Engineering Operations</b>		
Name:		
Address:		
City:	State:	ZIP Code:
Phone: 877-453-8353	Email:	Fax:
<b>Test and Repair</b>		
Name:		
Address:		
City:	State:	ZIP Code:
Phone: 877-453-8353	Email:	Fax:

UTILITY REPRESENTATIVE INFORMATION			
<b>Regulatory Officer</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Annual Report Form Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Dual Party Invoice Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Universal Service Fund Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Gross Receipts Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	
<b>Lifeline Contact</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe	State: LA	ZIP Code: 71203	
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Terrance Hinkston	
Signature: <i>Terrance Hinkston</i>	
Title: Lead Analyst – State Government Affairs	Date: 1/10/2022

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

AND

Office of Regulatory Staff  
Attn. Kari Munn  
1401 Main Street, Suite 800  
Columbia, SC 29201